



2020

**NRBC**  
TRAINING & DEVELOPMENT

**BUSINESS  
PROFILE**

# Growing Talent



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# Company Details

COMPANY NAME	NRBC Training and Development
PHYSICAL ADDRESS	Office 5, Thabile House, 65 Van Riebeeck Ave, City of Ekurhuleni , 1609
TELEPHONE	086 199 5962
FAX NUMBER	086 555 7644
EMAIL	Lmaemu@nrbc.co.za
WEBSITE	www.nrbc.co.za
CONTACT DETAILS	079 877 6388
CONTACT PERSON	Lucelle Maemu
CO. REG NO	2016/298968/07

## Management

### **FACILITATORS AND ASSESSORS**

Moloko Ramohlale  
Apathia Thando Mogoqi  
Lucelle Faith Maemu

### **MODERATORS**

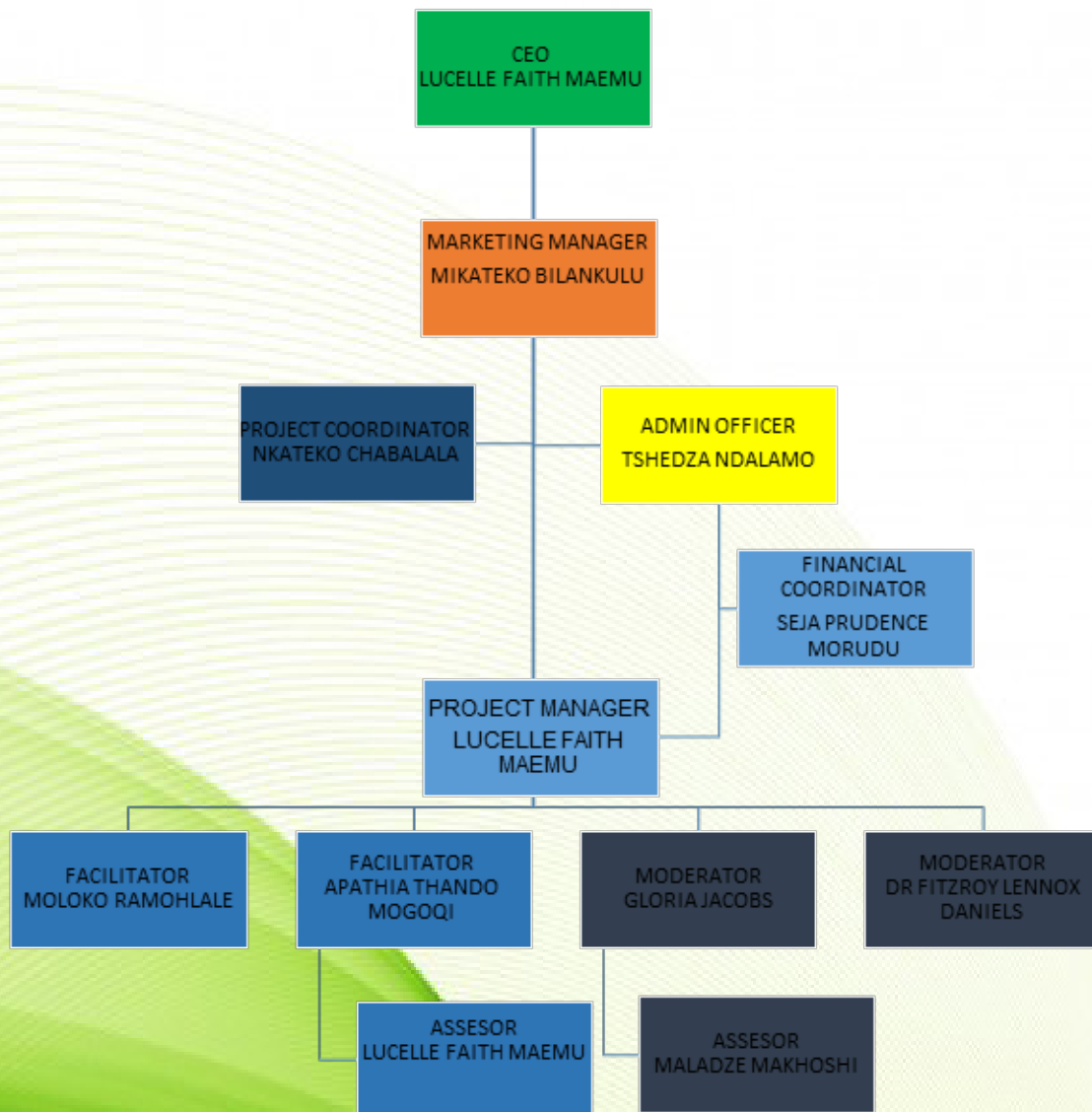
Gloria Jacobs  
Martin Fynn  
Dr Fitzroy Lennox Daniels





# Our Organogram

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Enabling growth...

We help our clients grow, meet their strategic and operational objectives and achieve success.

## Type of Business



Training & Management  
Development



Project & Programme  
Management



Consulting services

# Our Background

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NRBC is a 100% black owned company. This was established in 2016 by a professional aspirant experienced and educated woman who was eager to be empowered economically in order to reduce the rate of unemployment in our society and contribute positively to the economy. Adheres to BEE as a business imperative rather than an opportunistic provision of credentials for the reason of gaining access to the markets. As young entrepreneurial company, NRBC is totally committed to economic transformation and corporate governance. This attitude naturally led to the formulation of a vision of acquiring and investing in businesses through outright or equity ownership in order to transform them into profitable world-class organizations. With the fast-booming business opportunities in South Africa, NRBC will focus on all business allied thereto, training and project management, business administration, financial services and consulting services etc.

## About Us

NRBC is a company that always strive to mutually create relationship with all its partners and we believe in a comprehensive approach towards our clients business as we work together hands on in provision of daily business challenges.

In addition, we endeavor to abide by ETQA and SAQA standards as stipulated. Henceforth we would love to join hands with your organization to meet up the goals and needs of the company. The Company also recognises the importance of entrepreneurial development and several courses are available for small business owners who want to improve their managerial skills and gain a better understanding of the business environment in which they operate. With our unique

blend of training experience and a pool of experts as the backbone of the company specializing in various areas and working together with other companies to provide solutions which assist the increase of productivity, performance and profitable of the QCTO , SAQA ,municipalities, public and private services.





# Corporate Statements

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## Our Vision

To enhance the economic growth initiatives through skills and development programmes.



## Our Mission

To develop the skills of the South African workforce by increasing the levels of investments in education and training in the workplace.

## Our Core Values

- **Diversity**
- **Quality service**
- **Dignity**
- **Innovation**
- **Integrity**
- **Excellent Client Relationships**

## Our Goals and Objectives

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- Support organisations to achieve and reach their goals at a specific time frame;
- Improve workplace competencies by closing skills gaps in performance;
- Promote and encourage service delivery through customer service orientation programmes and strategic interventions.
- Assist in the improvement and implementation of Employment Equity Act, Skills Development Act, and accreditation with the relevant Sector Education and Training Authority's Education and Training Quality Assurance (SETA's ETQA);
- Help our clients Implement measurable changes in production, effectiveness and efficiency; and

# Our Approach

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We follow a standards-based process internally that progresses through the following phases with regular client feedback and reporting as necessary:

- Analyse
- Define
- Design
- Develop & Build
- Deploy & Test Support & Maintain

## Our Services

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We are accredited with seta's on the following qualifications:

SERVICE SETA: Accreditation Number-12852

Name of the learning programme/skill programme	Awarded Accreditation Status	SAQA I. D	NQF Level
Further Education and training Certificate: Business Administration Services	Provisional Accreditation	61595 LP35928	Level 4
Further Education and training Certificate: Contact Centre operations	Provisional Accreditation	93996 LP71489	Level 4
Further Education and training Certificate: Hairdressing	Provisional Accreditation	65729 LP72011	Level 4
Further Education and training Certificate: Project Management	Provisional Accreditation	50080	Level 4
National Certificate: Generic Management	Provisional Accreditation	59201 LP60269	Level 4
National Certificate: Contact Centre and Business process Outsourcing Support	Provisional Accreditation	93997 LP80566	Level 4





## Project Management



## Hairdressing Training



## Administration Services



## Contact Centre & Business Processing Outsourcing Support

# Key Personnel

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NRBC is working hand in hand with an international recognised personal as one of the Projects Manager

## QUALIFICATIONS

### Constituent Assessor and Moderator (Service Seta)

#### ETDP SETA SOR

Moderator     NQF Level 6: US115759  
Assessor       NQF Level 5: US115753  
Facilitator     : US117871

#### **Ph.D. in Organization and Management**

Capella University, Minneapolis, MN.

Dissertation title: Top-down vs. bottom-up Management approach: The effect on employees' motivation and retention.

#### **Master of Project Management**

DeVry University, Chicago, IL.

#### **Master of Business Administration**

Keller Graduate School of Management, LIC, NY.

#### **Bachelor's in business administration**

1988

Southern Caribbean University, Trinidad, WI.

## Our Clients

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STEVE TSHWETE  
LOCAL MUNICIPALITY



**GAUTENG PROVINCE**

TREASURY  
REPUBLIC OF SOUTH AFRICA



**health**

Department:  
Health  
**REPUBLIC OF SOUTH AFRICA**





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